

# UCS Company Profile



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## **Introduction**

United Computer Services is a well reputable IT services company working since 2011 that offers a wide range of IT Support like Maintenance, installations, Supplies and warranty services for most hardware devices like (PC's-Laptop-Servers-Storage-Tape drives -Laser Printer-Line Printer-Matrix Printer-passbook Printer-Ups & Batteries-Laser printer toners-ribbon for line matrix printers –spare parts and more.....) , We succeeded to achieve a good trademark in the market through providing the highest quality and the best services .

## **Business, Administrative & Contact Information**

**Business name:** United Computer Services (UCS)

**Business type:** Solidarity Company

**Company registration number:**

**Tax reference number:**

**Tele/Fax:** 02-23701284

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**Physical address:** 42 Abd El Gawad Elsayed – El Massara – Helwan –Cairo

**Postal Address:** 42 Abd El Gawad Elsayed – El Massara – Helwan –Cairo

## **Our Vision**

We seeks to be the leading service provider for IT and networking Support services all over the Middle East through UCS reputation and highest quality of services offered to our client.

## **Mission**

Our goal is to set the standard for on-site computer solutions through fast, on-site service and response. Our customers will always receive one-on-one personal attention at a very affordable price. Our customers will receive the highest quality of customer service available. Our employees will receive extensive training, a great place to work, fair pay and benefits, and incentives to use their own good judgment to solve customers' problems.

## **Objectives**

The main objective of the company is to serve customers both in the public and private sectors in areas such as production, trade, banks, and government institutions. The idea of its founders is to offer its customers integrated maintenance services for all what it needs information systems sector of devices of high quality and at affordable prices to meet the client's needs.

The continued growth of the company requires maintaining the staff qualification in order to assure the ongoing quality of services offered by the company by means of staying in touch with the latest achievements in the field. The staff participates in various training programs, seminars and conferences of the leading companies in the information technology.

## Products

- UPS & Batteries
- Monitors.
- Desktops.
- Laptops.
- Printers.
- Scanners.
- Photo Copiers & Fax's
- Storage.
- Servers.
- Switches.
- Routers
- Network Infrastructure.
- Network Cables
- IP Cameras.
- Rack.

## Services & Support

### Servers & Storage

We offer installation, hardware Maintenance and support of most kinds and brands of servers and Storage like IBM, DELL, HP, Fujitsu, Lenovo and supply spare parts (CPU, Memory, Main Board, SAS, SATA, SSD hard disks, and controllers) we work with refurbished and new parts.



## Tape Library & Drives

We offer hardware Maintenance and support for most types of tape Library and Drives and supply Accessories Like Tape Cartridge, Barcode Labels for Cartridge and hardware spare parts (Drives, Controllers Boards, and Robots Accessories).



## Laptop & PC's

We offer all hardware maintenances for all Brands of Laptop, PC's, LCD screens and supply accessories (Mouse-Key Boards, Speakers, etc ....) and spare parts.



## Printers

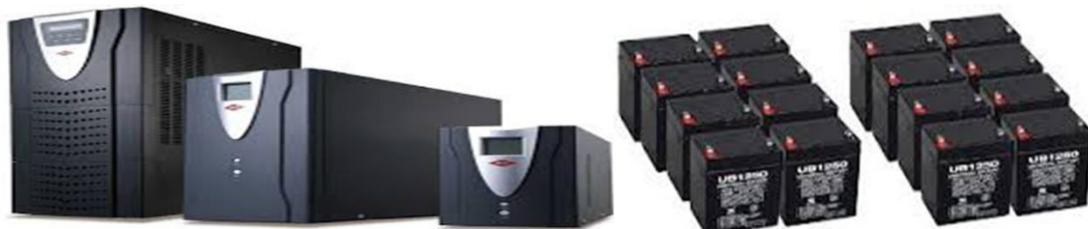
We offer installation for all kinds of printers (Line printers, dot matrix printers, passbook printers and Laser printers) and attached it with most operating Systems (UNIX, Linux, AIX, Windows ...).

We supply new printers from all kinds and brands and accessories for it (Ribbons, Toners). Also we offer hardware maintenance Contracts including Spare Parts and without for all printer kinds (line, dot matrix, pass book, laser, laser color) and Brands.



## UPS & Batteries

We offer new brand UPS Italy and turkey and Batteries with installation.



Thank you for taking the time to go through this business profile. If there are any questions or comments, please feel free to contact us.